

Massachusetts Department of Public Health
Office of Patient Protection
External Review Requests
January – March 2008

Appeal Type	Upheld	Overturn	Partial Overturn	Resolved	Expedited			Time-Frame Not Met	Case Ineligible	Open	Total
					Upheld	Overturn	Partial Overturn				
Behavioral Health	7	1			3	8	1		2	2	24
Cosmetic / Reconstructive	3	1		1						2	7
Dental		1									1
Diagnostic Services	1								1	1	3
Durable Medical Equip.											0
Emergency Care											0
Excluded Services									4		4
Experimental	6	2		1		1				5	15
Infertility Care	3								5	4	12
Inpatient				1		1			1	1	4
Outpatient	1	1		2					6	2	12
Pharmacy				1					2	1	4
Rehab Services		1		1					2		4
Visual Services											0
Totals	21	7	0	7	3	10	1	0	23	18	90

**Number of External Review Requests Received by Type:
January - March 2008**

